

## MyTRL Parent FAQ

- 1. Which school districts are participating?**
  - a. Currently, Olympia School District, North Thurston School District, and Raymond School District (ESD 113). The next school districts to participate are Chehalis, Mary M. Knight, and Tumwater. We anticipate they will be ready by fall 2017.
- 2. What is a MyTRL student account?**
  - a. A MyTRL account provides students with access to Timberland Regional Library electronic resources.
- 3. What may a MyTRL student account access?**
  - a. TRL provides online access to encyclopedias; standardized testing materials; auto manuals; magazines; newspapers; math, history, and science resources; language study; online courses; job resources; e-books; audiobooks, and more.
  - b. TRL libraries also provide Wi-Fi, Internet stations, and free printing (100 pages per week)
  - c. Specific resources may change based on costs and collection development decisions. Current resources are listed on the TRL.org website.
  - d. Parents are responsible for their children's use of library resources.
- 4. Is a student account the same as having a library card?**
  - a. No. Basic or regular library cards not only provide access to a wealth of online resources, but also print books, DVDs, CDs (music and audiobooks) that may not be available in electronic formats.
- 5. Are all students eligible for a student account?**
  - a. All students in participating school districts are eligible.
- 6. Will all students have a student account?**
  - a. Parents will have the option to opt-out their student(s) through their school district. Students who do not receive a student account may still apply for a basic or regular library card.
- 7. When do student accounts expire?**
  - a. Student accounts will not expire unless a student leaves the school district or graduates.
- 8. What is the PIN for a student account?**
  - a. The default PIN is the student's birth month and day. For example, February 7 would be listed as 0207.
- 9. Where does the student get their account number?**
  - a. The account number is the student's "other ID" + birth month + birth year. For example, if I was born in May of 2008 and my other ID was 0123456, my new TRL account would be 0123456052008.
- 10. How does a student upgrade a student account to a regular library card?**
  - a. Students may apply for a regular library card by visiting any Timberland Regional Library.
- 11. What if the student already has a basic or regular library card?**
  - a. Students who already have a basic or regular TRL card may continue to use that card in addition to their MyTRL account.