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We can’t wait to learn about all the services the Lacey Timberland Library is offering during this time!
–Senior Services For South Sound

Thank you! –Shawndra J

I got my grab bag yesterday from Packwood. Well done!
Thank you for this service and all the other things you do! –Dallas F

Library has been so important to me during this time. –Adele F

Our Librarians at Centralia have been so helpful.
We love our Library. Thank you! –JesseandNeli V

Thanks for the recommendation. Just finished reading. A remarkable memoir. –Susan C

Well deserved! One of our Librarian Heroes! –Ron G

I love Heydi’s suggestions! They’re always good! –Barbara L

I love what you have become! Rock on... –Patricia C

I LOVE the Wowbrary email! ♥ –Julie S

Thank you for all work, patience & kindness. –Debe E

I love my library!! –Dayna G

Love you TRL! –Wendy S

The staff at the Shelton library are amazing! I’m on my 2nd grab bag and they’ve only included one book that wasn’t one I wanted to read! –Pat L

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BOARD OF TRUSTEES

Due to the state safety guidelines, the Board of Trustees’ meetings were held on Zoom beginning in April 2020.

Board Approved Projects for 2021

Popular Demonstration Library: use existing retail space to open new branches to serve West Olympia and Hawks Prairie in Lacey.

Express Library: similar to a coffee stand, offers a TRL location in high traffic areas for pick up/drop off of items and Wifi in the Grand Mound area.

Mobile Service Trucks: serving new communities, offer pop-up services, and increase outreach to underserved communities.

The Trustees voted unanimously to add an additional $500,000 to the 2021 materials collection budget (this is in addition to the $350,000 that had already been built into the 2021 Preliminary Budget for the materials collection).

MESSAGE FROM EXECUTIVE DIRECTOR

2020 was a year like no other: a year of disruption and change for Timberland Regional Library (TRL) as we adapted to the COVID-19 pandemic. With plans in place in January to launch TRL’s 2020-2022 Strategic Direction, many initiatives, as well as core services, had to move to a virtual platform. Our Staff did an amazing job increasing the number of, and access to, digital resources, introducing new online services such as LiveChat, and presenting virtual storytimes, book clubs and crafts programs, while preparing for and offering “Library Takeout” (curbside delivery).

Raymond, Winlock, Lacey, Olympia, and Montesano libraries received “refresh” updates, while all libraries were outfitted for Library Takeout. Partnerships with school districts and the Hands On Children’s Museum took on added importance to meet the needs of children and teens.

TRL responded to the racial unrest across the nation with an Anti-racism statement and an Equity, Diversity, and Inclusion Action Plan.

At the August 2020 Board meeting, the Trustees approved a Mobile Services Plan, a Library Express Stand pilot program in the Grand Mound area, and two popular demonstration libraries, one in West Olympia and the other in Hawks Prairie. Staff are currently working on all these plans – stay tuned for exciting updates in 2021.

TRL’s new vision, “libraries connecting to our communities” took on a new dimension. We continued to provide public library service the best we could, while keeping everyone safe.

As one team, TRL staff have proven to be resilient, rising to the challenges.

Enjoy the highlights,
Cheryl Heywood
2020-2022 Strategic Direction

The Timberland Regional Library Strategic Direction for 2020-2022 was developed through community and staff participation with our Board of Trustees strategic planning committee.

We appreciate the time and effort that was given to understand the needs within the community, identify areas of focus that we assist with, and then align our resources to create positive change in those areas.

MISSION
Welcoming everyone to a vibrant world of possibilities.
Connecting people, places, and ideas.
Evolving to meet the needs of our communities.

VISION
Libraries connecting to our communities.

WE VALUE
Access for all. Working together. Diverse communities and ideas. Responsible use of public resources.

WE WILL FOCUS ON

Local communities
• Sharing local culture
• Increasing our presence in under-served communities
• Creating opportunities for inter-generational connection

Equity, diversity, and inclusion
• Reaching those with disabilities and other access barriers
• Reflecting under-represented groups in our collections, staff, and services
• Partnering with local agencies and organizations to support diverse communities

Children from birth to five
• Providing appealing spaces and engaging experiences
• Clarifying what they need and how to provide for those needs
• Empowering them to build relationships with the library & within their communities

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Together we can help to shape a better Timberland Regional Library!
EQUITY, DIVERSITY AND INCLUSION ACTION PLAN

When we are successful in completing the work highlighted in this Action Plan, we will have created a foundation from which to sustain continual work towards equity, diversity, and inclusion.

To view TRL’s progress toward the Action Plan, please visit TRL.org/action-plans

ACTION HIGHLIGHTS

- With staff, create EDI Action Plan July 2020-2022 in alignment with 2020-2022 Strategic Direction
- Approve Racial Equity All Staff Training Plan
- Ensure our commitment to EDI is clear in our Collection Development Guidelines
- Work with our vendors to advocate for appropriate subject headings and tagging to highlight Own Voices materials in their highlighted selections and bibliographic records they provide
- Advocate to publishers for increased publication of BIPOC/Own Voices authors
- Social Media/Blog Posts: Give staff and patrons a preview of new EDI items coming soon to their branches
- Publicity materials are Bilingual (English & Spanish)
- Every library is ADA accessible and gender neutral restroom signage
- Implement a confidential reporting process for staff and patrons experiencing microaggressions and racism
- Ensuring policies are accessible, anti-racist, non-gendered
- 25% public services staff are Latinx or Spanish speakers
- The number of BIPOC employees is increased by 20%
- Staff receive training to ensure staff and patrons are addressed by appropriate pronouns and are not misgendered
- Staff are comfortable talking about race and diversity in Storytime, book groups, and other programs
- Staff In Charge Training includes de-escalation tactics and calling the police as a last resort
- Provide orientation to security guards on TRL’s EDI and de-escalation techniques
- Review existing Volunteer Policy to allow for the development of a thriving diverse volunteer corp to facilitate expanded programs that will appeal to a wider audience
That is great. I quit going to the library when my daughter had emergency surgery and it resulted in a bunch of library fines because I wasn’t home to return the books. I have never been to any other library that fines so I wasn’t even expecting it. Out of the stone ages! –Stephanie D

The best regional library just got even better!! –Julie S

Fantastic news. I had forsaken the library since the fine policy began. Can’t wait to go back! –Marcus B

Here is one relieved former employee and long-time patron who is doing a happy dance today for this holiday gift from TRL. You have come to your senses. Wisdom sometimes has a long wait – but well worth it. You have come down on the side of equality of access for all - just where you should be. –Patricia C

Yay!! My daughter and I love the library. Always avoided going because I tend to rack up late fees. –Kristen F

Thank you, Timberland Library. –Sara W

Thank you, thank you, thank you!! –Kaaryn F

Thank you TRL! I can check books out again without worrying will I get it back in time! ♥ ♥ –Juel G

Holy smokes!!! This is amazing!! –Holli S
Pre-COVID January – March 13, 2020

1,254 Published Events in Library Market Calendar

Popular Events:
- PageTurners Book Discussion
- AARP Free Tax Help
- Storytimes
- Buying Your New Home
- Dr. Seuss’s Birthday Party
- Chair Yoga for Relaxation
- Build & Play
- Explorer’s Club: Dioramas
- Tech Tutoring
- Teen Tech Tutors: Drop-In Tech Help
- Countdown to Kindergarten
- Mat Yoga
- Art Lab
- Coffee & Crafts: Woodburning Project
- Drama Workshop
- Sea Glass Art
- Movie Night
- Storytime at Kaleidoscope Play and Learn
- Introduction to the Census
- Pour Painting for Kids
- Dungeons & Dragons
- Drama Studio
- Drop In Math Tutoring
- STEAM Wednesdays
- and many more

Today of one our regular patrons brought in the textbook he wrote! He has spent the last few years using the library almost every day doing the writing and revision process. During the creation of this 900 page manuscript, library staff helped him order dozens of interlibrary loan books and articles. As well as helping him format chapters, bibliography, footnotes, and equations in Microsoft Word. He used our free printing, copying, and scanning extensively too. It’s all finally come together in the published textbook!
“It is crucial that everyone gets counted once, and only once, and in the right place. The official count begins March 12, 2020.”

Census Day, which was April 1, 2020, only comes around once every ten years. Census data is important for determining congressional representation as well as allocating federal funding to important programs like Medicaid, SNAP, Head Start, and more, which is why libraries like TRL helped to spread the word about the Census.

Libraries offer public computers and free internet access to help make sure you are counted. 2020 Census data informs the distribution of more than $675 billion in federal funding each year, your representation in Congress, community initiatives, and more. Make sure you count everyone living in your home, including newborn babies and young children, on the 2020 Census.
COVID-19 Closure: For the safety of our patrons and staff, library facilities are closed to the public until further notice. We are offering Library Takeout, our holds pick-up and book return service. All Summer Library Programs will be Online Virtual Events. There will be no in-person programs at least through September 1, 2020.

The Timberland Regional Library system will close all of its libraries as of Saturday, the organization announced Friday afternoon, due to concerns over COVID-19. The system announced the “stage three” emergency response a day after announcing it would curtail programs. Book returns will also be closed.

“We encourage patrons to keep the materials they currently have until our buildings reopen. No late fees!” an email to library patrons reads.

The Timberland Regional Library system announced Thursday it would increase from a “stage one” to a “stage two” response to concerns over coronavirus — meaning libraries will cancel all meetings, events, study, computer use — pending further notice.

– By The Chronicle, March 13, 2020

Cierre COVID-19: Todas las bibliotecas están CERRADAS incluyendo los buzones de libros, hasta nuevo aviso

ALL TRL BOOK RETURN LOCATIONS ARE CLOSED

ALL TRL BOOK RETURN LOCATIONS ARE CLOSED

Please KEEP Library Materials until the library is reopened. TRL is Fine Free for Overdue Items.

Anything left at a book drop during the closure will incur charges for lost or damaged items.

MARCH 13 – PRESENT DAY

The pandemic changed how Timberland Regional Library interacted with our communities and led to a more virtual existence.

2020 was about connecting to Patrons in meaningful ways, ensuring the health and safety of all, where staff:

• Added the “Anywhere Book Club” – read, listen, or watch a title with no waiting
• Added Take & Make Activity bags for all ages
• Provided new TRL StoryTrails added in the City of Olympia
• Provided Curiosity Kits – art supplies and activities in partnership with the Hands on Children’s Museum and local businesses’ support
• Provided for check out new Environmental Education Backpacks, as part of the Library of Things Collections
• Personalized Library Grab Bags for check out
• Provided Storytimes and other programs at trl.org Youtube channel
• Added Creative Bug, an online arts and crafts resource for all ages
• Reached one day turn around for most physical items out to libraries
• Launched Tipasa, a new Interlibrary loan software
• Completed RFID tagging “in library” rather than outsourcing saving $260,000

2020 was also about our Staff, our heroes, who are amazingly talented, with a willingness to learn and to try something new and who:

• Lead from the heart, with kindness and grace
• Provided excellent customer service to our patrons
• Rose to the challenges with agility, flexibility and resiliency
• Worked closely with Management and the Unions to keep staff safe and informed
• Saw the good in the face of the bad, and who took the practice of silver linings in any cloud to a whole new level

I am so very proud of our work and commitment during 2020. Thank you for a job very well done during the most challenging year any of us have ever faced.

We hope the following pages will bring you joy, inspiration, and hope,

Cheryl
STAY CONNECTED ONLINE

We pulled together Online Resources and information to help during our Emergency Closure. We made our collection of ebooks, audiobooks, streaming videos, digital magazines, and more available 24/7. New services were added: Creative Bug, LiveChat with our employees, and email your questions to asklib@trl.org.

I like the learning resources you have online. Small business and language learning. I do actually miss going to the library. I had to revive my ancient printer because I can’t just run to the library anymore. –Mary G

I love this change! Even more audiobooks available on Libby and I don’t have to go back and forth between apps. –Heydi S

Stay safe! That’s what all of this is about. I miss coming to the library, but I’d miss any one of you a heck of a lot more if coronavirus came knocking on your door. –candacecarteen

I miss you! Please stay safe and thank you for all your help and support during the closures. TRL and their librarians rock! –Carolyn N

I’m loving audio books on the Libby app! With two little kids and tele-teaching, I’m not getting much sit and read a book time (except out loud to the kids). My audio books are my retreat! –Kate H

Thank you for all you are doing to help us through this and ease our loss of the physical library! We miss you and look forward to seeing you again soon! –Jennifer D

Popular online resources available with your TRL card & pin, visit TRL.org/reference-databases for our complete list.

OverDrive: Offers a wide range of ebooks, audiobooks and digital magazines in all genres and works with almost any device
Libby: Download the app on Google Play or Apple App to borrow ebooks and audiobooks powered by OverDrive
Kanopy: Stream over 30,000 indie and classic films
Consumer Reports: Magazine website with buying guides, reviews, and user ratings
Creativebug: Art & craft video classes taught by design experts and artists
Lynda.com: Online classes with topics on software, technology, creative, and business skills
MyTRL: Special student digital accounts allow students to login to TRL all without needing a physical card
Worksource: Partnership helping job seekers, entrepreneurs, and small business owners

I promise to never take libraries for granted again! –Barbara L

So fun! Thank you for all of the creative ways TRL has reached out to its communities! –ericaellkay

Gracias por sus servicios. –watershed_botanicals

Getting books on Overdrive! Thanks! –Leslie W

I’ve been using the Libby app. What a wonderful tool! –washington_kizzy

Great job Timberland! –Barbara W

I love my library staff at Amanda Park Timberland Library they are the best and I miss them. I can’t wait to see them again. –Erica W
STAY CONNECTED ONLINE
TRL.org

FREE Digital resources for all ages:
eBooks & audiobooks
Streaming films & movies
eMagazines & newspapers
Online learning & research

Don't have a Timberland Library Card yet?
Sign up at TRL.org for an eCard online or contact asklib@trl.org

Thank you TRL for all your creative and great work during these strange times. – celticwolf99

Our librarians are prepared to help find the information and resources you need. Send any questions or issues to asklib@trl.org, or chat with us by clicking on the icon on our website.

AskLib@TRL.org
8,500 emails

Live Chat
9,000+ Chats
Our annual Summer Library Program (SLP) went virtual June 1 - August 31.

Due to the changes in programs the online Summer Library program sponsored three local performers for multiple online performances. All programs were recorded and shared on the TRL Youtube channel.

Thank you to Jeff Evans, Heidi Larsen, and Mr Lizard!

Visit Timberland Regional Library’s Youtube Channel to view all the 2020 summer programs and songs! (Click on above image to watch video.)

Participating with Jeff Evans virtually from the comfort of home.

Wow, thank you TRL, for finding our kids in their homes & bringing your amazing Summer Reading Program to them! - heidilinn61
Library Takeout Service:
• Contact-free holds pick up
• Access Wi-Fi (6 a.m. to midnight)
• Remote Printing
• Phone in or online request for pre-assembled ready to go themed grab bags of books, movies, and music available the same day. For customized grab bags, Library staff will pull 4 or 5 items for you based from your request.

I am SO appreciative of your take-out service. My son gets so excited every time we get notified of a new book that’s ready for him. Thanks for the extra time and effort you put in to figuring it out. – Kristy K

We love that the Longmate family spent time at the North Mason Timberland Library on a hot day, using the wi-fi and doing school work!

We miss the library so much. One day we will walk through those doors again and NEVER take it for granted. – Stacey B

Thank you TRL, for the take out program. The extra work that has to be done so patrons can access materials, is appreciated. Stay safe and we’ll be back browsing soon. – Pam J
Thank you so much for putting these together! My kids are so happy to have books to hold and read, paperless just isn’t quite the same. – Alissa F

Thank you so much Timberland Regional Library & North Mason Timberland Library you guys are doing an AMAZING job with #takeout. You guys nail it every time with these AWESOME #grabbags even leaving a note to let us know you searched for a book!! My kids thoroughly enjoy & look forward to our “new normal” Library trips! #ilovemylibrary – Courtney A

Thank you so much for putting these together! My kids are so happy to have books to hold and read, paperless just isn’t quite the same. – Alissa F

NEW SERVICE

Library Takeout Grab Bags!

Need help finding your next great read? Let your local library staff help pick some titles out for you to explore. All ages and genres. Grab your special bag at Takeout!

Call your local library
Email: AskLib@trl.org
LiveChat on TRL.org
Complete the online form at TRL.org/grab-bag

Shelton Timberland Library Facebook video shares the new service of Grab Bags. (Click the above image.)

Thanks. And I wanted to say a big, big thank you to the whole TRL system team. You’ve been a huge resource to me this year—from the anti-racist reading list to Libby audiobooks to Kanopy to your other resources. I appreciate you and the whole team. Hope you all are well. – P. Brown
Shortly after I sent the email, a middle school teacher-librarian in the Olympia School District messaged me back and told me that a Language Arts teacher at her school was VERY excited about the title, and was planning on having all 150 of her 7th-grade students read the book in November by having them check it out with their MyTRL cards. She asked if we could provide any supplementary materials, and if we would have access to the audiobook as well. I learned from Kim that we can get a great deal on 100 uses of the audiobook, so I was able to email her back and let her know there would be more than normal versions of the downloadable audiobook available as well! I also talked with Brenda and we are going to work with Andrea to feature some supplemental materials on the Anywhere Book Club site.

I just wanted to pass on this story because I think it really exemplifies how the library can successfully work as a system that brings access to the people in our community. Without all the moving parts of Anywhere Book Club, Collection Services, Teen Services Advisory Group, MyTRL, and the communication I’ve been doing to the schools, this wouldn’t have come to fruition!

– email from patron

---

41 School Districts partnered with MyTRL
~85,000 K-12 students enrolled

Visit TRL.org/mytrl-program-students to find your School District’s status.

MyTRL is a partnership between Timberland Regional Library, our School Districts, and Capital Region ESD 113. Students and educators can take advantage of a wide range and depth of educational tools to facilitate all stages of lifelong learning.

How important digital access to TRL’s online resources is for students was recently highlighted when the Ocean Park Elementary School mentioned on their Facebook account – “as the 3rd essential item – Timberland Library card for access to the public library (for remote learning)”.

Video highlighting MyTRL on Youtube. (Click on image to view.)
Anywhere Book Club - read, listen, or watch any of these titles available now with no waiting. Selection changes monthly. For more information and to check out ABC selections, visit TRL.org/book-clubs-trl

NO WAIT BOOK CLUB!

Has screen time got you down? Should you need a reason to get outside, enjoy a Story Trail! It’s a deconstructed picture book that you can enjoy one page at a time as you walk along the path.

NEW ACTIVITY BAG!

Take and Make kits are now available at your library. Come grab one during takeout hours while supplies last! Crafts vary by age and location.

NEW PARTNER!

• Woods Creek Watchable Wildlife Trail #247 in the Gifford Pinchot National Forest
• Collaboration with Olympia Parks, picture book and trail will change monthly during peak season
Checkout and explore our unique natural environments, test a product, or take up a new hobby with items from our Library of Things collections!
Visit TRL.org/library-things

LIBRARY OF THINGS

NEW ITEM ADDED
Environmental Education Backpack!

Generously Donated by Annie Rivers-Dennis
FACEBOOK

Page Followers:
5,057 in January 2020
6,402 in January 2021

+1,345 ↑ 26.6%

Page Likes:
5,177 in January 2020
5,765 in December 2020

+588 ↑ 11.4%

Facebook Events:

66
Events

47,000
People reached

1,700
Event responses

Facebook Posts:

Reactions:
22,000 ↑ 74.6%
Increase by 9.4k over 2019

Comments:
5,900 ↑ 293.3%
Increase by 4.4k over 2019

Shares:
+4,900 ↑ 206.3%
Increase by 3.3k over 2019
I got a big bag of books, 4 dvds and an audiobook picked with my interest in mind. Pretty darn cool. – Shirley J (Grab Bag experience)
Thank you, thank you! – Jordan K

You guys are amazing with the ways you’re trying to keep the library a place of positivity during this time. Good JOB~ – Arlene D

The Hands On Children’s Museum has partnered with TRL to bring your child the free library edition of their awesome Curiosity Kits which contain basic art supplies and simple activities.

2,350 kits received from Hands On Children Museum!
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<td>Invisible Ink Secrets with Idea Hatch*</td>
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<td>Your Vote Counts: An inside look at the Grays Harbor Ballot Counting Process</td>
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<td>Weekend Crafts: DIY Ghosts</td>
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<td>Teen Trivia Night</td>
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<td>2020 Parenting! Argh!! Harnessing the Power of Vision to Transform our Relationship to our Kids</td>
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<td>Edgar Allan Poetry</td>
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<td>Magical Music Room</td>
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<td>NaomiWhoto Young Writer’s Program Kick Off</td>
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<td>Rural Race Talks</td>
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<td>Stay Crafty: Fall Banner</td>
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<td>2020 Parenting! Argh!! How to Repair Towards Deeper Connection and Trust</td>
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<td>Weekend Crafts: DIY Terrarium</td>
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<td>Heating Up: The Ethics of Climate Change</td>
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<td>Let Us Eat Cake! Baking Advice from the Pros*</td>
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<td>NaomiWhoto Young Writer’s Program Wrap Up</td>
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<td>2020 Parenting! Argh!! Moving Towards Truly Seeing Our Children</td>
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<td>Introduction to DoubleBooked</td>
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<td>Weekend Crafts: DIY Snow Globe</td>
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*Programs in bold are hosted on TRL’s YouTube channel and are still available for viewing by clicking on the title.
During the public closures, planned projects were completed ahead of schedule.

- Installed computer tables in all 27 libraries
- Replaced printers with B&W/full color copiers

Renovations:
- Montesano – exterior paint and refreshed landscaping
- Raymond – painting, re-flooring, & chimney repairs by city
- Winlock – refresh
- North Mason – refresh (first in 20 years)
- Olympia – refresh
- Lacey – remodel

View additional photos of Olympia refresh click here

Congratulations to the Montesano Timberland Library on celebrating 60 years on September 9!
Congratulations to Westley and Mary Prophit who were recently awarded the “1st Annual Gifford Awards Best Read Trail Video” from the Gifford Pinchot National Forest – the video, starring Mary and Andrea Durham from the Forest Service, was selected from among over 100 submissions, by Region 6 Office of Communication and Community Engagement staff for the Best Read Award. Christopher Bentley, Regional Digital Media Specialist with the Pacific Northwest Regional Office, USDA wrote: “Congratulations on your award “Best Read” video of the year award. Your very inviting video encourages people to not just get into the woods but also to learn and read and visit the public library. These kinds of collaborations definitely strengthens relationships and amplify our messages. Thank you so much for all of your efforts on it and everything else you’ve done to bring the forest to the public.”

Congratulations to Erin McAdams, who was recently praised for her creation of “Takeout at the Curbside” video featured on cracked.com. Click on the image above to watch the video. www.cracked.com/index.php/article_28781_chill-to-newest-musical-genre-library-takeout-jams.html

Congratulations to Jamie Gogocha, Library Assistant at Tenino, for being named finalist in TWO categories of the Best of 2019 Adelaide Literary Awards, sponsored by Adelaide Magazine. She was a finalist in the Essay and Short Story categories. Her works will be published in Adelaide’s Best of 2019 Anthology. www.adelaidemagazine.org/literary_contests.html

Please join me in congratulating Erika Lehtonen, who is one of five people nationwide selected as an ALSC (Association for Library Service to Children, a division of ALA) Equity Fellow! The ALSC Equity Fellowship Program began in 2018 and was extended to an additional year for the pilot cohort of fellows. Here’s additional information from ALA: “The program was developed to reduce barriers to participation for American Indian/Alaska Native/First Nations, Asian, Black/African American, Hispanic/Latine, Middle Eastern and/or Native Hawaiian/Other Pacific Islander individuals. The fellowship will provide recipients with funding for two year ALSC and ALA memberships and one year of conference registrations and travel stipends for ALA Annual Conference. Fellowship recipients will also receive mentorship from members of the Equity, Diversity, and Inclusion within ALSC Task Force. The recipients were selected from over 30 eligible applicants all over the country. All demonstrated passion for service to children and dedication to the principles of diversity, equity, and inclusion.”

Woods Creek Watchable Wildlife Story Trail. (Click on the image to watch the video.)
Staff training courses completed from April 1 – December 31

28,354

TRL Opportunity U/BizLibrary provides a means for maintaining necessary compliance trainings, policy acknowledgements, and professional development trainings under a single umbrella, making the tracking of training records much more streamlined.

Staff were assigned approximately 55 courses, consisting of annual refresher compliance trainings, COVID-19 Safety training, Equity, Diversity, and Inclusion (EDI), and TRL-specific operating systems.

In alignment with the 2020-2022 strategic direction, a new EDI training plan has been developed. Beginning in July and through the end of 2020, staff will be expected to complete 2 EDI video trainings per month. In addition, they will need to complete a longer, self-paced, online anti-bias/racism offering to further their understanding of and engagement with the topics.

Optional trainings included in the Celebrating Differences game covered a wide range of areas of diversity, giving staff the opportunity to build greater understanding around equity, diversity and inclusion terms, anti-racism, disability, LGBTQ+, Allyship, and mindful communication. We received a great deal of feedback from staff expressing their appreciation for the learning and for the new awareness these trainings brought about for them.
Serving residents of five counties in Southwest Washington State: Grays Harbor, Lewis, Mason, Pacific, and Thurston counties.