

Custom Library Bookmobiles Request for Proposal: Questions and Answers

Updated: 1/25/2021

General

- Will TRL approve an extension to the proposal submission window?

Yes, TRL has moved the final day for submissions to February 5, 2021 by 4pm PST. This change will impact the current timeline so the original RFP will be modified to show those changes.

- How many hours per day will the vehicles be in service?

In order to cover our 5-county district with 2 vehicles we will have the vehicles in service a minimum of 36-42 hours per week for a daily schedule of 6-7 hours.

- Would you like an option for a hybrid vehicle?

TRL will consider hybrid options in addition to the specifications we have listed.

Capacities/Dimensions

- Will you approve an increase in length to 40 feet?

No, TRL would prefer to keep the length of the vehicles under 34 feet in length.

- Will you accept a Freightliner S2C or Ford F-650 as an equivalent to the requested Freightliner M2 chassis?

Yes, we will accept equivalent chassis.

Power

No questions.

Mechanical

- Is separate radio wanted or required in the patron area?

No, thank you.

- Are outside speakers wanted or required?

Yes, a Public address (PA) system is desired with 2--4 weatherproof speakers externally mounted, capable of projecting speech and music (CD and phone/iPad), and all hardware conveniently accessible to staff.

- Air Cleaner & Dehumidifier. Is this to be a "Stand Alone" unit mounted inside?

The dehumidifier is the priority. It can be mounted inside. Our preference is for an automatic exterior drain hose.

Heating and Cooling

- For heat do you have a preference between electric or fuel fired? The fuel fired would not require the generator to be running but the electric would.

TRL would prefer electric forced air heat but would consider other options.

- A/C System & Ventilation. Do you desire a 110V "RV Style" roof top A/C with a rooftop ventilator?

Yes, this system is acceptable.

Connectivity

- Cradlepoint- We are recommending the IBR1700 Cradlepoint. Is this acceptable?

Yes, that is acceptable.

- What cell carriers have the best signal in the areas you service?

Verizon and AT&T provide the best coverage through our 5-county district. Eastern Lewis County has service through T-Mobile or Metro PC.

- Do prefer the patron and front workstation computers be hardwired to the Cradlepoint with cat 6 wire or work over wifi?

Either one. The priority is for staff to be able to complete their work assisting patrons while patrons have access to reliable internet service while they are on and around the bookmobile.

Safety Equipment

- Would a 360 camera system with both interior and exterior cameras be acceptable for the surveillance option?

Yes, this would be an acceptable surveillance option.

- Do you want an alarm system that ties to all exterior doors?

Yes, that would be preferable.

- Emergency window is listed. Is there a preferred location for it? Would you also like the option for a roof hatch?

We do not have a preferred location for the emergency window, though we do want to have a second emergency hatch on the roof.

Interior Components

- Will the design consultation for the floor plan be before or after the award of the bid?

The design consultation will take place after the award of the bid. This consultation will cover minor changes in layout and will not take the place of vendor expertise.

- For the one staff workstation with a mobile print station. Is that a printer shelf or a removable workstation that could go in the section beside the workstation?

Flexibility is important for us. Having a removable unit is preferable.

- Would the self-checkout station at the rear of the vehicle be stationary or modular?

Having flexibility within the vehicle is very important. A modular station would be preferred but not necessary.

- Would it be more convenient to have the two patron workstations be modular?

Yes, flexibility within the vehicle is very important. A modular station would be preferred but not necessary.

- Will the printer be a network setup or for single location printing?

Network setup.

- Do you prefer the printer be hardwired or work over wi-fi?

TRL prefers the printer work over wi-fi.

- Would you like the option for the workstation outlets to work for a few hours on inverter power when the generator is off?

Yes, we are interested in this option.

- Staff Workstation. Please provide dimensions of desired size. Do you wish 110V outlet and USB port?

Yes, 110V outlets and a USB port.

- Lap Top Stations. Please provide dimensions. Do you wish 110V outlets and/or USB Ports?

Yes, 110V outlets and a USB port.

- For the self-checkout station, what equipment space will be required? Do you require 110V power?

We will be using a tablet for patrons to access self-checkout. We would need enough space to accommodate the tablet, a hand scanner, and a stack of materials. Yes, 110V power.

- Are we providing the printer? If not, what make, and model of printer will be used?

No, TRL will provide the printer. We have not chosen the make and model yet, but our preference is for something small and compact.

- Are we providing laptops? If not, what make and model, so we know what size to make the integrated shelving?

No, TRL will provide laptops. We have not chosen the make and model yet but preference will be for something small and compact.

- Pass through cab door. We offer a full height walk through from cab to the rear of the Bookmobile where the top of the cab is cut out or a lower pass through from cab to the rear and the roof is not cut out. Which do you prefer?

TRL would prefer a full height walk through from cab to the rear of the vehicle.

Exterior Components

- Do you have an example of the line item mentioned under the Exterior Components: *Serve out/takeout door/window, preferably within one of the entry doors Can you explain the idea behind the serve/out window in the door? a. Would a removable screen be sufficient for a slider window? b. In theory, how will this work/look, the person would be standing in stepwell, handing stuff to the exterior? This may omit the push bar on the door and any option for a lower window. Is that acceptable? (Please be mindful there is a height discrepancy, and they must stand in the stepwell. The other option would be a pass through on a different location of the body that the person on the interior is sitting on the floor and the person reaching in will be standing.)

TRL would like a window in one of the van body doors that would open smoothly and easily to allow for delivery of materials with limited contact with patrons. A removable screen in a slider window would serve this purpose. We understand and accept that this means that a staff member would have to stand in the stepwell to access the window. We understand and accept that this means that this may omit the push bar and lower window on one door.

- Will TRL be supplying the designed physical wrap for installation or will TRL provide the artwork/graphics and the vendor would handle printing, installing etc.?

TRL would be supplying the artwork and the vendor would handle printing and installation of the wrap.

- Do you desire a full body wrap of the entire unit?

Yes, TRL desires a full body wrap.

- Please approve the use of the Braun Century W/C lift with 800# Capacity.

This make/model is acceptable to TRL.

- Approve steel cage construction with seamless Fiberglass exterior.

Yes, we approve.

Add Ons/Options for Pricing

- What will the optional interior and exterior screens be connected to? Is this an exterior screen with a separate sound bar that can connect to the interior too?

If installed, the screens are meant to display upcoming programs and show short videos for programming. A sound bar would be essential for these purposes. It would be preferable that the systems be connected and able to display the same screen simultaneously.

- Interior and exterior mounted screens for video/information. What size do you desire?

We will accept up to 32" screens.

- Would you consider a Bus Style Bookmobile in lieu of a Truck Style? It can be built to be non-CDL and this would allow you more interior book space and better maneuverability. If you'd like I can propose both.

TRL would prefer a truck style vehicle but will consider alternative submissions in addition to the specifications we have asked for.