



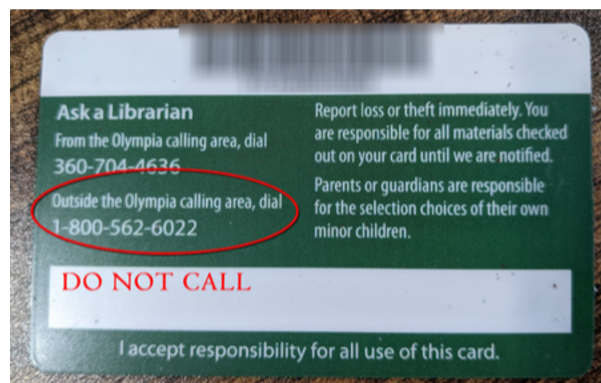
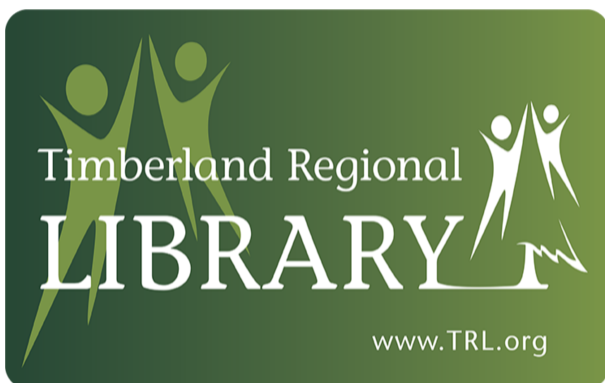
News Release – Former TRL Ask a Librarian Phone Number Picked up by Scammers

Date: September 16, 2022

Important notice for patrons calling 1-800-562-6022 Ask a Librarian—don't call this number.

On March 23, 2022, Timberland Regional Library officially retired our former Ask a Librarian 1-800 Number, located on the back of the dark green library cards and other materials, including brochures, handouts, and news releases.

On September 15, 2022, we were notified that the number (**1-800-562-6022**) is now operated by another entity which has attempted to obtain caller's credit card information.



Please note, **Timberland Regional Library will never ask for your credit card information over the phone.**

For further information on avoiding phone scams, please visit the Federal Trade Commission's Consumer Advice for Avoiding Phone Scams
<https://consumer.ftc.gov/articles/phone-scams>

If you have any questions, please contact your local branch. Thank you.

Timberland Regional LIBRARY provides for the entertainment, information, and lifelong learning needs of Grays Harbor, Lewis, Mason, Pacific, and Thurston county residents at 27 community public libraries and six library service partner locations. The library system is funded mainly by local property taxes, timber tax, fundraising efforts of TRL Friends of the Library, and generous donations by individual supporters.

All Timberland library programs are free and open to the public. Anyone needing special accommodations to participate in a library's programs may contact the library one week in advance. For more information visit TRL.org

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